

Chiltern Community and Wellbeing Plan Annual Review 2018-19



CHILTERN
District Council



Aim 1: Facilitating community participation, engagement and action, through established and new community networks, to develop sustainable communities.

| Action | Progress |
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| 1. Continue to support the delivery of community appraisals, market town health checks and parish action plans. | <p>Chiltern's seven community led Revitalisation Groups have a strong track record of delivering projects which improve services and facilities for residents within their communities. Each group strives to provide a broad cross-section of views and interests and include representatives of local businesses, residents, social and cultural organisations, faith groups and all three tiers of local government.</p> <p>Since their formation in the 1990's they have delivered a diverse range of projects which have improved local high streets, supported older and younger people, boosted the local economy and improved the appearance and access to local parks, country-side and village walks.</p> |
| 2. Co-ordinate local community activity to help reduce crime and the fear of crime and address environmental issues with appropriate solutions. | The Community Safety team has worked with Thames Valley Police, local Housing Associations, residents and Councillors to carry out environmental visual audits in areas where crime and anti-social behaviour have been reported. As a result, litter picks have taken place, street name plates have been replaced, street lighting has been fixed and neighbourhood watch schemes established. The team is also working closely with Bucks County Council and Trading Standards to try and establish Street Associations. |
| 3. Support the Clinical Commissioning Group (CCG) community engagement strategy and Buckinghamshire County Council's Local Area Forum (LAFs) priority themes joining up projects and initiatives to improve local services. | <p>The Communities Team is looking into how we can support the roll out of Social Prescribing in Chiltern. This includes developing close relationships between the new Social Prescribing Link Officers and the voluntary sector and also supporting the voluntary sector to be ready to take advantage of the opportunities that social prescribing offers.</p> <p>The Communities Team attend the Chiltern Local Area Forums to support community groups to access funding and link with other local projects and initiatives. This included the roll out of the Active Bucks programme.</p> |
| 4. Work in partnership with Community Impact Bucks to improve volunteer recruitment and voluntary organisations' access to information, advice, support and | CDC supports the existence of Community Impact Bucks through the "Voluntary and Community Sector Infrastructure Contract", awarding an annual grant of £15,270. The Council works closely with the organisation to support the voluntary and community sector hosting and promoting their community sector surgeries, advertising their other training events and working with them at strategic level through the Chiltern and |

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| training in fundraising, creating social enterprises and good governance. | South Bucks Strategic Partnership and the Social Prescribing Steering Group. |
| 5. Identify ways to recruit volunteers from the newly-retired marketplace and support young people to access volunteering opportunities. | Appointed Active Communities Social Prescribing Officer who has a key function to support community groups increase the number of volunteers |
| 6. Run an annual community awards event to celebrate the contribution of local volunteers across Chiltern. | 250 members of the public attended the Youth Awards ceremony held on the 14 th March 2019. 14 young people and 5 groups were awarded for their contribution to Chiltern District. VIP's included John Amatt GLL Regional Manager, Countess Elizabeth Howe, Cllr Nigel Shepherd, Rafael Pollitt, Amy Clements, Umar Aslam and Cllr Liz Walsh. |
| 7. Deliver the Council's community grants scheme and support community organisations to deliver local initiatives that improve the quality of life for residents across the district. | 38 community groups were successful in their application for Community Grant aid. The maximum amount that groups could request was £2000. A total of £32,240 was distributed. 14 groups were awarded Green status receiving 70% of their application and 24 groups were awarded Amber status receiving 50% of their application. |
| 8. Continue to support the Chiltern Citizen Advice Bureau service. | The community grant award of £135,000 supports CAB provide vital advisory services to all Chiltern residents on. In addition we the Council funds specific initiatives: £25,000 for specialist debt advice to prevent homelessness. |
| 9. Support the Armed Services Community Covenant so that service families are more integrated into the wider community. | We are an active member of the Buckinghamshire Armed Forces Community Covenant (see action plan link) https://www.chiltern.gov.uk/ArmedForcesCommunityCovenant As active representatives of the covenant forum, our Armed Forces Champion continues to ensure that the local authority achieves its commitments to the Armed Forces Community. The World War One special small grant scheme had a positive impact across the District enabling local communities to recognise and reflect on the enormous contribution of the Armed Forces locally. |
| 10. Support the setting up of Neighbourhood Watch Schemes, Street Associations and Good Neighbour Schemes to help build resilient communities. | We have regularly promoted the positive reasons for being a part of a Neighbourhood Watch Scheme and/ or Street Association and are proud to work extremely closely with some fantastic Area NHW Co-ordinators who are actively recruiting new volunteers. In addition through Community Cards, Year 6 pupils collect an intergenerational sticker after carrying out an activity that fits these criteria. Communities Officers regularly attend good neighbour scheme meetings offering support and guidance. |

Aim 2: Supporting services that improve opportunities for older people to live fuller, safer, more active and ultimately more fulfilling life-styles and become more integrated into local communities.

| Action | Progress |
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| 1. Continue to support and develop Chiltern's Older Persons' Action Groups to help provide opportunities for older people to socialise, access relevant information, advice and access appropriate services. | Continued support for Chiltern Older People Action Groups in Chesham (COPAG), Old Amersham (Oasis) and the Chalfonts (VOPAG) through advice on funding streams, support with applications and signposting to relevant agencies. The information raises awareness of topical issues so that groups can continue to run a range of local activities including trips, talks and social events. Groups have accessed funding via the Chiltern Community grant schemes. |
| 2. Support Bucks County Council Prevention Matters project to identify those at risk of isolation and direct them to voluntary sector and statutory support. | Continue to forge strong links with the Prevention Matters Community practice workers under new organisational structure with Connection Support. Raised awareness of service to key partners and continue to work in collaboration on the "Ageing population task and finish group" and the Street Associations project. |
| 3. Enable communities to get involved in volunteering, intergenerational activities, Street Associations and Good Neighbour Schemes in order to reduce social isolation. | We have regularly promoted the positive reasons for being a part of a Neighbourhood Watch Scheme and/ or Street Association and are proud to work extremely closely with some fantastic Area NHW Co-ordinators who are actively recruiting new volunteers. In addition through Community Cards, Year 6 pupils collect an intergenerational sticker after carrying out an activity that fits this criteria. |
| 4. Support Dial-a-Ride and the development/continuation of community based transport schemes. | The Chiltern Dial-a-Ride provides a door to door transport service for those in the community with mobility problems, using bespoke minibuses with wheelchair access and trained caring drivers including 20 Volunteers. For Chiltern and South Bucks (Predominately Chiltern District), it carried out approx. 6,000 passenger journeys over the past year, with around 250 regular users 40% being in wheelchairs and a further 20% needing walking assistance. In 2018-19, CDC contributed £20,200 towards this valuable service. |
| 5. Distribute the guides to services for | All CDC editions are distributed throughout the |

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| <p>older people (Amersham, Chalfont, Prestwood/Great Missenden and Chesham).</p> | <p>district. Copies can be found online in PDF format: https://www.chiltern.gov.uk/guides-to-services-for-older-people hard copies are available from the Communities team by emailing: Community@chilternandsouthbucks.gov.uk</p> |
| <p>6. Address the loneliness experienced by some care home residents by encouraging local neighbourhood residents, schools, youth clubs and voluntary groups to engage with care homes.</p> | <p>Now in its second year the Friends and Neighbours (FaNs) voluntary group covers both districts (SBDC and CDC) incorporating five care homes; Swarthmore, Buckingham House, Rushymead, Windsor Lodge and Chalfont Lodge. The FaNs group continue to attend Chalfont Leisure Centre participating in various activities (tennis, Boccia, badminton, seated exercise and use of adapted gym equipment) during holiday/ low peak periods which enables the residents to socialise with other residents and members of staff. Moving forward the group wish to expand this invite to young people of Autism, their parents and carers who are part of the National Society of Autism and invite them to join the residents in a range of activities.</p> |
| <p>7. Support Chiltern Citizen Advice Bureau (CCAB) to extend its support for older people in GP surgeries across the District.</p> | <p>In 2018/19, a quarter of all CAB clients were aged 60 years and over (4% were 80 years or more). An outreach centre is run in Prestwood. The most common issue with the over 60's is the need for face to face support with location often a barrier particularly in rural areas where transport can be an issue. This age group continues to benefit from advice on; claiming carers allowance, attendance allowance and pension credit and often need practical help filling out forms or with online applications. In response to this need a new pilot project 'Advice at Home service' promoted within GP surgeries, addressed the loneliness and isolation of vulnerable older people in Amersham and Chesham. The adviser was able to make a home visit ensuring the client was receiving all the benefits they were entitled to maximise their income, reviewed utility bills to determine if savings could be made and provided information on socialising in the community with ideas such as attending lunch clubs. In total, 49 people were supported which generated over £130,000 in additional income which is an average of over £2,600 per client.</p> |
| <p>8. Operate regular community safety awareness events to improve home security, reduce scams and doorstep</p> | <p>We have held a number of crime reduction events across the District during 2018-19. These have included spring crime / shed break-ins events at</p> |

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| <p>crime, and reduce the fear of crime amongst elderly residents.</p> | <p>garden centres, summer and winter burglary crime reduction stands within supermarkets etc. We have also launched Operation Gauntlet in partnership with the police, Trading Standards and NatWest to raise awareness of phone scams. A number of coffee mornings and care homes have been visited.</p> |
| <p>9. Develop and support activities that encourage greater interaction between older and younger people, including events related to commemorating the World Wars, local history projects, environmental initiatives, using Information Technology or addresses social isolation.</p> | <p>In support of the landmark year, Chiltern District Council contributed £1,000 to the Countywide WW1 centenary event. A special small grants scheme was established, inviting local Town and Parish Councils and community groups to apply for funding of up to £300 per project, this scheme was launched in October 2018.</p> <p>Eleven successful applications were awarded a total of £1,837.32. The projects covered a whole range of special activities, from beacons of lights ceremony to the unveiling of commemorative flags. This project also helped lever in additional funding from other external sources including; The Royal British Legion and local Town and Parish Councils.</p> <p>The Mini Movers and Shakers session focused on interaction between the older members of the Chesham Methodist Church Movers and Shakers group undertaking activities with parents and their young children. Reminiscing songs were sung during this time and poppy seeds given to the children to plant in remembrance.</p> |
| <p>10. Promote and develop Community Impact Bucks pub lunch clubs.</p> | <p>The pub lunch scheme is advertised in the Older People Service Guides and have been updated and distributed in the relevant wards. Copies can also be found online in PDF format by visiting the following pages: https://www.chiltern.gov.uk/guides-to-services-for-older-people and also available from the Communities team by emailing: Community@chilternandsouthbucks.gov.uk and asking for a copy to be sent.</p> |
| <p>11. Support the development of dementia-friendly communities and promote the Safe Place scheme.</p> | <p>The Safe Place Scheme is refreshed annually and we have 136 businesses who are now part of it. For a full list visit www.chiltern.gov.uk/safeplacescheme</p> |
| <p>12. Assist older people to access local community based activities through the BETTER outreach programme, including the 60+ Club Hubs at</p> | <p>Chalfont St Peter Community Centre gentle exercise class continues to be well supported; Yoga/Pilates classes have replaced the Tai Chi class at Chesham Leisure Centre. 4 Walking Sports</p> |

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| <p>Chesham and Chalfont Leisure Centres and Club Games. Activities such as tai chi, gentle exercise, stretch and flex, knit and natter.</p> | <p>festivals have been held at Chesham Leisure Centre attracting over 50 participants to each festival. Mini Club Games were held to recruit teams for the West Region Club Games which was held at Rivermead Leisure Complex in 2018. Chesham & Chalfont Club sessions continue to attract new members who take part in 4 sessions each week including Badminton, Short Tennis, Table Tennis, Swimming, Aerobics and Gym sessions. The 60+ Club members have taken part in several social activities including a trip the Royal Albert Hall, Bletchley Park, Canal Boat outings and the Mill Theatre in Sonning</p> |
| <p>13. Promote activities taking place for older people at the BETTER Leisure Centres e.g. swimming, badminton, short tennis, table tennis and aerobics.</p> | <p>The Friends and Neighbours Scheme (FaN's) provides a programme of activities for elderly residents. Continues to be well supported. Links have started with care homes in the Chesham & Amersham areas with the aim of offering centre based activities on the same lines as the group FaN's. Some of the care homes residents will be joining a trip from Kings Langley on a Wide-beam canal boat for the day and open mornings are planned for September/October to promote activities for older adults.</p> |
| <p>14. Support BETTER to deliver the Healthwise programme which is the GP referral scheme offering exercise, weight management and falls prevention programmes. Healthwise also provides opportunities for physical activity to Live Well Stay Well service users. Weight management provided by Slimming World is now offered through the Live Well Stay Well service.</p> | <p>Through 2018-19 there were a total of 374 referrals to Healthwise in Chilterns resulting in 292 New Starters to the Exercise on Referral programme. The service covers both the Chilterns and South Bucks districts and both councils help to promote the service. Detailed quarterly and End of Year reports are available upon request.</p> |
| <p>15. Safeguarding Adults training – signpost Chiltern District Council staff and the voluntary sector to external training provision.</p> | <p>Staff access safeguarding training via Adults Safeguarding Board and Voluntary sector enquiries are signposted to the CIB website. The gap in provision of adult safeguarding training for the voluntary sector has been raised with CIB.</p> |
| <p>16. Address housing conditions and safe access to housing through the provision of affordable facility grants and assistance to tackle cold homes.</p> | <p>Housing Standards team provided grants for adaptations to 57 homes in 2018-19. Also awarded a further 8 grants and loans to householders for essential home repair works including replacement central heating boilers. Supported the Affordable Warmth Network which provides free advice on reducing energy bills and makes referrals to grant schemes for heating and</p> |

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| | insulation improvements. In 2018-19, supported 123 households and installed 167 energy saving measures. |
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Aim 3: Improving the health and well-being of the population and reducing health inequalities.

| Action | Progress |
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| 1. To support the Healthy Communities Partnership Board deliver its strategic priorities through Buckinghamshire Health & Well-being Strategy. | Supported the development of the new Bucks Physical Activity strategy which includes implementing an action plan to facilitate more active communities and improving local leisure facilities. Projects included the development of the new Chiltern Lifestyle Centre. |
| 2. Support the implementation of Public Health's Active Bucks programme and encourage over 1,000 adults per annum to become more active from 2017 to 2020. | Delivered a range of activities during 2018 including walking football, gentle exercise, inclusive climbing and teenage aerobics. |
| 3. Invest in Chiltern's leisure facilities to enable more than 1 million visits per annum. | During 2018 profits delivered through the leisure contract resulted in a full refurbishment of the spin studio at Chalfont Leisure centre. This included a full redecoration of the studio, purchase of new spin bikes and installation of new virtual IT equipment. |
| 4. Enable communities to become active by the provision of community-based activities such as Gentle Exercise, Tai Chi, Stretch and Flex, netball, volleyball, yoga and Pilates. | Gentle Exercise, Stretch and Flex, netball, yoga and Pilates are still running and new sessions will include relaxation with gentle exercise at Cholesbury and also St Leonards. The disability climb sessions in partnership with MacIntyre and Nclude are on-going and the Mindful Yoga sessions will continue at Chesham leisure centre. |
| 5. Support the Simply Walks initiative to attract 27,000 walk participants from April 2017 to April 2020 (9,000 pa) as well as supporting other community walk initiatives. | £2K contribution towards the Simply Walks programme which runs 14 walks and attracts 8734 visits during 2018/19. |
| 6. During 2017/2018 enable 250 residents who have suffered a coronary or stroke medical condition to complete the BETTER Health-wise exercise referral programme. | There were a total of 326 referrals to the Health-wise programme covering Chiltern and South Bucks, 203 referrals from the Chiltern District. Chiltern District council help to promote the service. |
| 7. Deliver the 2016 Leisure Facilities Strategy by supporting community | Facilitated new designs for the re-development of Chiltern Pools into the new Chiltern Lifestyle |

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| involvement in leisure development and increasing the opportunities for physical activity. | Centre. As well incorporating a library, nursery and community centre, facilities will include a new 8 lane swimming pool, spa, sports hall, soft play, climbing, fitness and dance studios and diving facilities. https://chilternlifestylecentre.com/ |
| 8. Support Community and health activities e.g. health and wellbeing fairs, dementia awareness events, promoting healthy lifestyles. | Supported Latimer and Ley Hill Parish Council to deliver a Senior health fair in Ley Hill which attracted 150 participants and included information and advice from 18 agencies. Activities included; a defibrillator demonstration and various health and wellbeing taster sessions. NHS health checks were undertaken. |
| 9. Manage the provision of a workplace health and wellbeing programme including physical activity and alternative therapies such as lunchtime walks, yoga, Pilates, acupuncture massage and reflexology. | Workplace health month delivered. The programme included acupuncture, reflexology, choir, walking groups and climbing, spin and boxfit sessions. 50 staff attended the sessions. NHS health checks were also provided: 12 members of staff booked in for a free NHS health check. 10 staff enquired about gym membership. |
| 10. Assisting communities to deliver against the Open Space Strategy - play areas, playing pitches, nature parks & outdoor education. | The Open Space Strategy was adopted in 2018 and will support a range of, community groups and sports clubs access funding to improve facilities. Groups including Chiltern Hills Academy. |
| 11. Providing advice and assistance to reduce debt and manage finances through the operation of the CAB and the promotion of the South Buckinghamshire Community Bank (part of the M for Money Credit Union). | Chiltern District Council supported Chiltern CAB with £25,000 to deliver specialist debt advice for homelessness prevention. During 2017/18, this service directly supported 40 households to address their rent/mortgage arrears and prevent them becoming homeless. We also help raise the awareness of the credit union by <ul style="list-style-type: none"> • Community Card sticker sent to 23 schools and talks delivered schools as part of the Community Card scheme • Promotion to community groups during Loan Shark week in December. • CDC and SBDC receptions as well as staff notice boards topped up with latest CU promotional material. • Article written for Sept/Oct internal newsletter. |

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| | <ul style="list-style-type: none"> • Drop-ins at SBDC and CDC |
| 12. Support voluntary run sports, leisure & culture groups including community associations and their activity programmes, libraries, youth clubs, older persons clubs. | Support provided to youth clubs to run diversionary sessions over holidays- Holmer Green, Chiltern Youth Club and Esimo Sports were funded to run activities over Easter and Summer holidays. |
| 13. Work in partnership with Thames Valley Police and other key partners to reduce crime and disorder and raise awareness of the risk of abuse in all its forms. | We have worked with Bucks County Council and Willow Project (victim exploitation service) to offer modern slavery awareness training to all front line staff within the District Councils and key partner agencies. In addition, many other types of awareness raising training is offered to key staff including Child Exploitation, Domestic Violence and Abuse training and safeguarding adults. |
| 14. Maintain the Safe Place Scheme in Amersham, Chalfont St Peter, Chesham, Great Missenden, Little Chalfont, and Prestwood. | All areas have been refreshed this year. There are 136 business listed for a full list please visit www.chiltern.gov.uk/safeplacescheme . |
| 15. Support the delivery of Bucks County Council's Prevention Matters scheme. | Continue to forge strong links with the Prevention Matters Community practice workers under new organisational structure with Connection Support. Raised awareness of service to key partners and continue to work in collaboration on the "Ageing population task and finish group" and the Street Associations project. |
| 16. Support businesses improvement and growth through advice, coaching and publication of food hygiene ratings. Support businesses to provide nutritional menus through the Eat Out Eat Well scheme. | The Councils promote the 'Eat Out Eat Well in Bucks' scheme when running and also publish and push for improvements to food hygiene ratings with businesses. |
| 17. Build an effective Local Air Quality partnership to review and enhance the air quality action plan improving air quality and reducing NOx and CO2 emissions within the district. | The Council works with a wide range of partners on the regional scale to feed into initiatives and strategy that looks to improve air quality. The Bucks Air Quality Management Group compliments local action delivery. |
| 18. Provide housing advice and assistance to prevent homelessness or maintain decent housing standards or support households to access disability adaptations. | During 2018/19, the Council investigated 42 complaints of unsatisfactory housing and carried out 42 proactive inspections of Houses in Multiple Occupation, to ensure decent housing standard are met. The Housing Standards team also provided grants and loans for adaptations and essential repair works (see Aim 2, item 16). |

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| | <p>During 2018/19, Chiltern DC supported 149 households who were subject to the statutory homelessness prevention duty or homelessness relief duty (as introduced by the Homelessness Reduction Act from April 2018). The Council continues to fund Chiltern CAB and Connection Housing Interaction Trust to deliver homelessness prevention advice.</p> |
| <p>19. Improve safeguarding of the general public by enforcing regulatory controls to protect the environment and human health.</p> | <p>The Council continues to educate and where this is not enough, enforcing environmental legislation in its area. This has included several prosecutions under the Food Safety regulations where other controls had been tried.</p> |
| <p>20. Organise one annual health and well-being fair to promote the broad range of local services that are available to older people within the community.</p> | <p>Supported Latimer and Ley Hill Parish Council to deliver a Senior Health Fair which took place in March 2019.</p> |

Aim 4: Providing an environment for young people to enjoy, stay safe, be healthy, active, make a positive contribution and achieve economic wellbeing.

| Action | Progress |
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| 1. Utilise the Recreation and Open Space Strategy to support local community groups and parish councils improve play provision. | The completed strategy shared with town and parish councils and community groups to support future funding applications. https://www.chiltern.gov.uk/open-space-strategy |
| 2. Offer discounted community rates across Chiltern's leisure centres for local clubs' junior sections through different promotional packages and campaigns. | BETTER monthly targeted campaigns and block booking discounts. Concessionary and Inclusive memberships. |
| 3. Run discounted school holiday activity programmes in Chiltern's leisure centres in partnership with BETTER. | Holiday promotion from Better: <ul style="list-style-type: none"> • 1 Outdoor Tennis court hire a day • 1 Trampoline (25% discount) • 1 Lido access (30% discount) • 1 Aqua splash session (30% discount) • 1 Play schemes (30% discount) • 1 Short courses (30% discount) • Racquet activities- Badminton/ Squash/ Table Tennis (30% discount) • Pay & Play access to all other activities (30% discount) • Access to Junior gym sessions (if aged 11 or over and have a gym induction) • Access to Fitness classes if available for age. • Summer Pass Offer (6 weeks at £40, 3 weeks at £25 and 1 week at £10) |
| 4. Regularly consult with children and young people and feedback findings into the area's revitalisation groups' action plans. | Youth clubs are represented on the Revitalisation Groups so that young people have a voice. Several schools supported the consultation programme for the new Chiltern Lifestyle Centre |
| 5. Support the Chiltern Youth Club Partnership to provide a co-ordinated approach to promoting and delivering services. | Ongoing support to Chiltern Youth Club Partnership via funding streams for diversionary holiday projects, notification of funding streams available and training opportunities.. Targeted support organised for Chalfont St Peter and Chesham youth clubs. |
| 6. Host the Chiltern Youth Awards Ceremony in 2019. | Hosted the 2019 youth awards ceremony to celebrate and recognise the achievements of young people. |

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| | In total there were seven categories plus the Chairman's Award. Winners and runners up were selected for the following categories: Environmental, Arts, Sports, Healthy Living, Young Entrepreneur, Young Carers and Young Volunteer. Over 60 nominations received and 250 people attended the awards ceremony. |
| 7. Continue to support outreach diversionary programmes in partnership with key agencies including Thames Valley Police and youth centres. | Support provided to youth clubs to run diversionary sessions during school holidays- Holmer Green, Chiltern Youth Club and Esimo Sports were funded to run activities over Easter and Summer holidays. |
| 8. Develop intergenerational projects for young people and adults so that they understand their differences, needs and aspirations, share their skills and develop a greater sense of community spirit. | World War One Commemorate events - Mini Movers and Shakers session focused on interaction between the older members of the Chesham Methodist church Movers and Shakers group undertaking activities with parents and their young children. Reminiscing songs were sung during this time and poppy seeds given to the children to plant in remembrance. |
| 9. Work in partnership with BETTER, Buckinghamshire and Milton Keynes Sports Partnership (LEAP), and other voluntary sector organisations to increase levels of physical activity of young people. | Successfully delivered the Chiltern Community Engagement plan attracting over 6,000 participant visits in a range of activities for older and younger people. These included walking football, walking netball, gentle exercise, stretch and flex, knit and natter, yoga, Pilates, climbing, after school satellite clubs. |
| 10. Promote the existence of local safeguarding training including Prevent to adults working with and for young people. | Utilise the PREVENT training plan. Local Safeguarding enquiries are signposted to 'Action For Youth'. PREVENT training delivered to L&Q Housing Association staff as part of a multi-agency safeguarding training day. |
| 11. Through our Community Safety team, help prevent child sexual exploitation, drug and alcohol abuse, bike theft and all forms of abuse via mobile phones, social media and the internet. | The Community Safety team has worked closely with the local police neighbourhood teams to raise awareness of these issues – in particular through the community cards scheme to Year 6 pupils. |
| 12. Deliver the Community Card Scheme in primary schools encouraging health and wellbeing, community integration, cyber safety and money management. | 23 schools across both Chiltern and South Bucks took part in the scheme during 2018-19. |
| 13. On-going training of taxi-drivers in relation to safeguarding and the | During 2018/2019 the Licensing team successfully trained the remaining taxi drivers in the |

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| <p>prevention of child sexual exploitation.</p> | <p>promotion of safeguarding and the prevention of child sexual exploitation. As such the whole of the Chiltern trade have now received the training and is aware of the different forms of abuse, how to spot the indicators and how to report concerns. Further refresher training is scheduled through CYP First. This will be a gradual process to provide refresher training to the drivers that attended our earliest sessions.</p> |
| <p>14. In partnership with BETTER, deliver the annual Be Inspired Play Day.</p> | <p>Be Inspired Play Day was held at King George V Playing Field and despite poor weather over 200 residents attended. Activities including swimming, climbing, face painting, information stands and athletics.</p> |

Aim 5: Helping to stimulate and support a vibrant local economy whilst protecting the local environment.

| Action | Progress |
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| <p>1. Support the delivery of Chiltern and South Bucks joint Local Plan, a document that forms part of the Chiltern Development Framework that sets out the Council’s broad planning policies for achieving sustainable development in the district up to 2036.</p> | <p>The Open Space Strategy was formally adopted and will help to inform the new Local Plan. A number of consultation meetings were held in January 2019 to local community groups, sports clubs and Town and Parish Councils to raise awareness of the strategy and access information from external funding providers such as; Heart of Bucks , Community Impact Bucks and Heathrow Community fund.</p> |
| <p>2. Support the delivery of the Chiltern and South Bucks Economic Development Strategy which has the vision of creating a District with “prosperous and diverse economies that encourage local employers and small businesses”.</p> | <p>A new Economic Development Team was appointed in July 2018 to deliver the Chiltern and South Bucks Economic Development Strategy.</p> <p>The initial focus has been upon business engagement – understanding who our businesses are, what opportunities and challenges they face. Held the Annual Business Event in November 2018 which attracted over 70 businesses; created the Economic Development Newsletter and dedicated Twitter account; and have engaged with a number of businesses through attendance at networking events and working with partner organisations (including Bucks Business First, Chiltern Chamber, Federation of Small Businesses)</p> <p>Supported and promoted the ‘Be Your Own Boss’ scheme with some of the sessions held at the Council offices. From September 2018 to April 2019, 10 individuals from Chiltern and South Bucks attended the BYOB Enterprise Day; 8 attended the two-day course and two have undertaken a start-up review. Supporting the Chiltern Revitalisation Groups to develop a local visitor strategy for Chiltern.</p> |
| <p>3. Promote local events and high street diversification that will encourage greater footfall in the District’s high streets e.g. Small Business Saturday / Chinese New Year / St George’s Day/ pre-Christmas activities.</p> | <p>The Economic Development Team has been working with a number of Town and Parish Councils and business groups to support our Town centres. Focus on broader engagement, e.g. encouraging businesses to work together for the benefit of their town. E.g. supporting a number of businesses to come together in Amersham on the Hill - we have organised three meetings to date and are working with BCC to address some of the</p> |

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| | <p>highways and signage issues identified by businesses and have supported a residents survey to identify what people want in their town centre. We have also engaged with existing business groups in Chalfont St Peter and Great Missenden.</p> <p>Small Business Saturday was promoted via social media and discussed with a number of town and parish councils - some actively promoting the initiative as part of their Christmas themed events.</p> |
| 4. Promote creative small businesses to improve visibility and growth. | <p>The importance of the creative and cultural sector is recognised. We have engaged with Bucks County Council on the Cultural Strategy for Buckinghamshire which highlights the role of the sector to the local economy. Greater support for small and start-up businesses in this sector is an area we are keen to explore.</p> |
| 5. Work with Parish Councils, business associations and community groups to convert tourist day visits to overnight stays. | <p>Discussions have been held with Visit Bucks, looking at ways to support tourism across the district. The Economic Development Team will be offering financial support to Visit Bucks in 2019/20 for the provision of specific activities.</p> |
| 6. Support the development of broadband and mobile technologies as they are introduced into the District. | <p>Superfast Broadband installed in Chesham in conjunction with Bucks Business First and Virgin Media and continues to provide a valuable service to businesses and visitors to the town centre.</p> |
| 7. Reduce carbon emissions from Chiltern District Council's operations | <p>The Council continues to reduce its carbon emissions and the 2018 report can be viewed at https://www.chiltern.gov.uk/corporate-performance-reporting</p> |
| 8. Actively promote the Flexible Loan scheme to householders and local traders helping support older people access over £500,000 per annum in low interest loans to undertake home repairs, adaptations and improve security. | <p>The Flexible Home Improvement Loan scheme remained available for local residents although no new loans were approved during 2018/19.</p> |
| 9. Promote and support schemes to enable homeless and key workers secure housing they can afford (including the private rented sector). | <p>CDC supported the delivery of 26 newly built affordable homes by Registered Providers comprising 14 homes for rent and 12 homes for shared ownership. The work of CDC and its partners also helped to prevent an estimated 61 households from becoming homeless (including support to retain their home or secure alternative housing)</p> |
| 10. Work to return empty homes to use, revitalise the areas of poorer housing and work wherever possible | <p>A flexible home improvement loan is available to owners of empty homes to help with the cost of works required to bring the home back to</p> |

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| to return vacant employment sites or contaminated land sites to use. | use. There was no uptake in 2018/19. |
| 11. Provide opportunities for local businesses to access food safety, licensing, and health and safety courses targeted to their needs. | The Council provides new taught health and safety courses for businesses. These include a range of levels such as 'Managing Safely' and 'Leading Safely'. The Council also provides electronic on-line food training opportunities that match what is required following food safety inspections. Online demonstration clips and information are also provided on site during visits. |
| 12. Work in partnership to improve energy efficiency, identify and implement greener travel initiatives and identify ways in which we can live more sustainably within the District. | Community energy representatives are invited to take part in the energy and resource management group meetings held quarterly to share opportunities and learning. This has however been more of a challenge as there has been a national reduction of incentives for community energy projects. |
| 13. Work with partners and the community to reduce CO2 emissions and the impact of climate change e.g. Chesham Flood Group, Bucks Strategic Flood Management Group, and Transition Towns. | The Strategic Environment Officers attend these meetings and pro-actively work with communities on a range of sustainable initiatives. This includes attending public events and working with Councillors on reducing the impacts of flooding. It also involves working with water companies and the Environment Agency to plan for the longer term . |
| 14. Ensure that national infrastructure projects (HS2, Crossrail, Western Rail Link to Heathrow, Heathrow Expansion, M4 Smart Motorways etc.) are managed sustainably and enhance local economies. | The Strategic Environment Officers and partners have continued to check and challenge each of the infrastructure projects and have spent significant time in trying to influence their sustainability at both the regional and local scales. This includes providing expert advice in relation to topics such as air quality, land quality, noise, vibration, water etc. |

Aim 6: Encourage collective working to promote and support the rich and diverse wealth of cultural heritage in Chiltern.

| Action | Progress |
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| 1. Through the Council's community grants programme support community groups to deliver festivals/ fetes that celebrate their area's local history and heritage. | Contribution of grant towards Little Missenden Festival which includes music, literature and visual arts and Milton's Cottage Creative writing, literacy and heritage education project. |
| 2. Support the Revitalisation Groups to deliver the Town & Village Visitors Strategy. | Each Revitalisation group has an interest in improving the local economy and footfall to their respective high streets and increasing visitor numbers is one way of doing this. To address this, the groups continue working collaboratively to develop a local district wide visitor strategy. To date, three projects are being explored: Midsomer's Murders Amersham/Chalfont trail, River Misbourne Walk (Mills and more) and a Chess Walk. Links with 'Visit Buckinghamshire' and 'Chiltern Area Outstanding Natural Beauty' strengthen this offer. |
| 3. Support community groups across Chiltern commemorate the World War I Centenary. | The WW1 Centenary provided an opportunity for communities to recognise this landmark occasion. The council contributed £1,000 towards the Countywide WW1 centenary event. At a local district level a special small grants scheme was launched inviting Town and Parish Councils and community groups to apply for funding of up to £300 to help commemorate this significant historical event. Eleven successful applications were awarded and their projects covered a whole range of special activities, from beacons of lights ceremony to the unveiling of commemorative flags. The scheme also levered in additional funding from other external sources including the Royal British Legion, local businesses and Town & Parish Councils. |
| 4. Enable communities to take ownership of their environment e.g. community managed footpaths and woodland, promoting Walkers are Welcome routes. | Continued expansion of funding for Simply Walks programme. New Open Space Strategy's audit of local walking routes (access, signage and the overall condition) supports local Parish Councils/community groups attract in external funding. |

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| 5. Support 'Beyond Difference' to help facilitate better understanding between the different religions in Chiltern and South Bucks. | Supported Beyond Difference deliver a range of information and public speaking events to increase awareness of religious and cultural differences. |
| 6. Work with faith organisations to support community development. | The Community Integration Officer works closely with faith groups and links them in with various community activities taking place. |